

Our Water – Thesen Islands Lodges

The Lookout TH41 & The Crows' Nest TH42

For your information and assistance please

Knysna and Thesen Islands are in a critically water scarce area, which is experiencing the worst drought in decades. We kindly request you to take notice of this distressing situation, the information herewith provided and we urgently request your full co-operation, as per our suggestions and requests herewith included, to support us as responsible operators and in doing our bit to save this scarce resource.

1 Water use

1.1 Water restrictive measures

Level 3 water restriction measures are being enforced by the local authority. The following restrictive measures are applicable to your stay:-

- 1.1.1 Municipal potable water for human consumption only
- 1.1.2 Absolutely NO watering of gardens (not even with a bucket, unless with recycled wash or rinse water)
- 1.1.3 Absolutely NO washing of vehicles and/or boats

1.2 The following suggestions/recommendation are made for you to kindly consider:-

- 1.2.1 Run water, while waiting for hot water into bucket provided in kitchen sink. Also run any rinse water into bucket, or use bucket for final rinse of crockery and cutlery. Empty bucket on most deserving dry in the garden in front or on the side of the Lodges.
- 1.2.2 Restrict actual showering time to reasonable minimum. Please close water in shower while soaping/washing/shampooing and applying conditioner.
- 1.2.4 Do not flush toilet after every use.

1.3 Laundry, bed linen and towels

Bed linen will generally be changed every 5 days and towels generally after every 3 days, public holidays permitting, and after every guest. Please hang towels on rails after each use and use panel heaters provided to dry damp towels in the winter. Please be free contact us without delay, should you require an unscheduled towel or bed linen change due to accident or mishap.

We thank you for taking the time to read this information brochure, for observing these requirements and for your kind assistance in our quest to conserve our scarce water resource and to maintain our garden. Enjoy our environment, our garden and the safe cleaning products and amenities provided for your use for the duration of your stay. Please do make requests for top-ups should any of these products run low.